

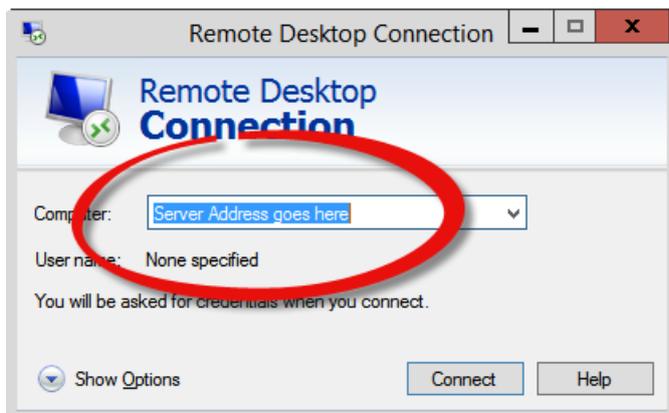
How to Re-Start the Exo API Service

To check if the API Service is running and how to Start it.

How to check if the API Service is running and how to Start it.
This is a common reason for Exo OnTheGo not working.

Connect to your Server

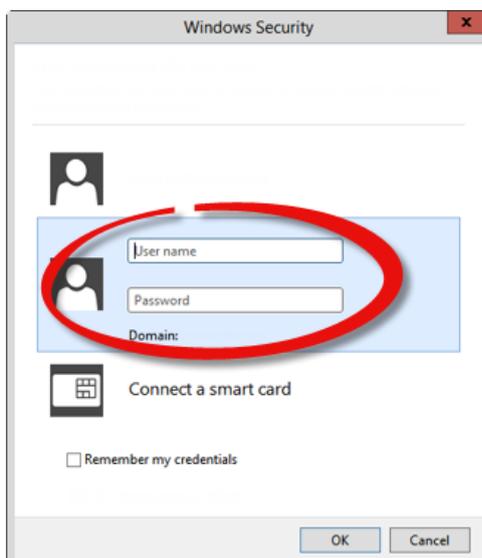
First you will need to connect to your server.



Enter your server address as shown above.

Login with your Credentials

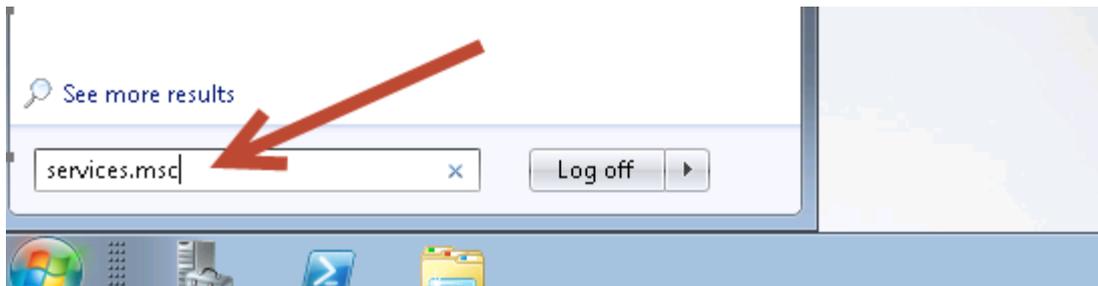
Login with your username and password.



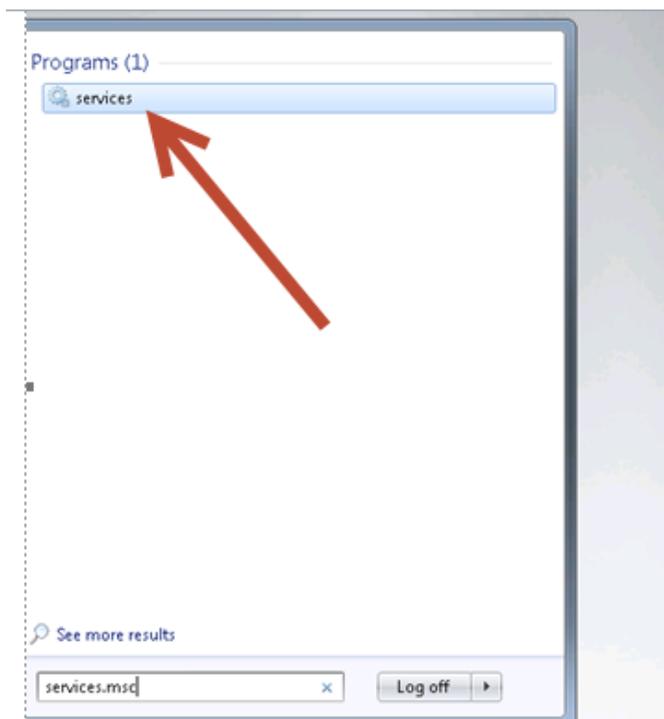
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Run "Services"

Click on Start and type **Services.msc**

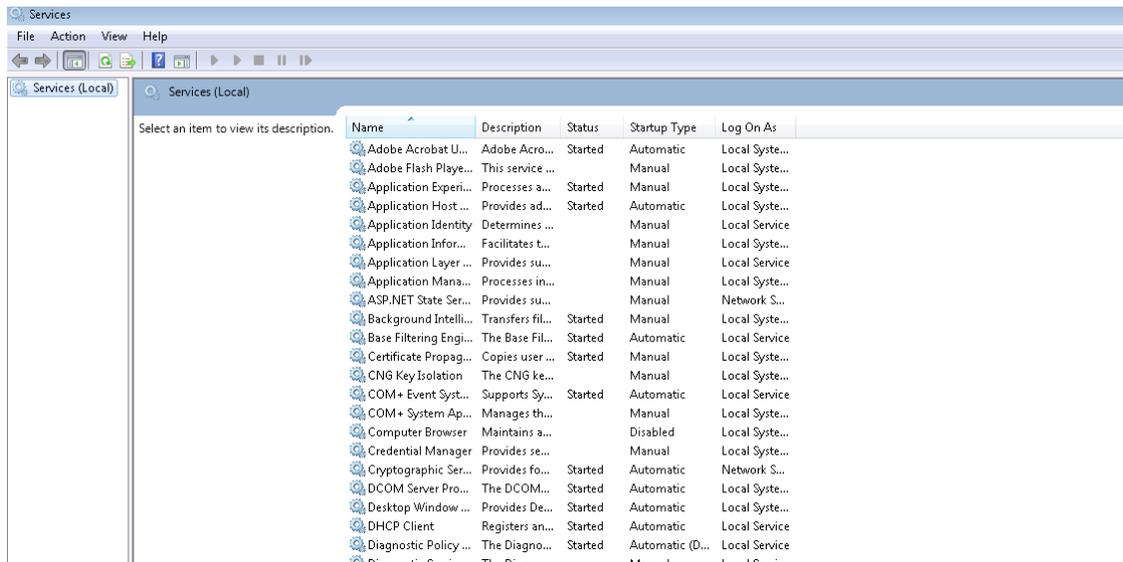


Then select **Services** from the menu.

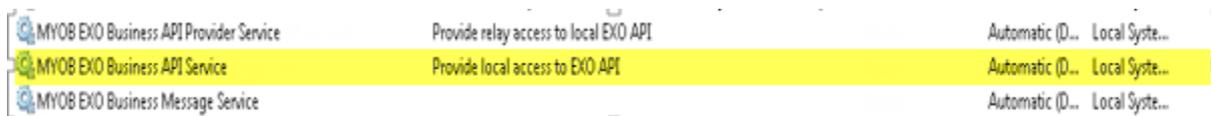


Locate MYOB EXO Business API Services

Search through the items displayed.

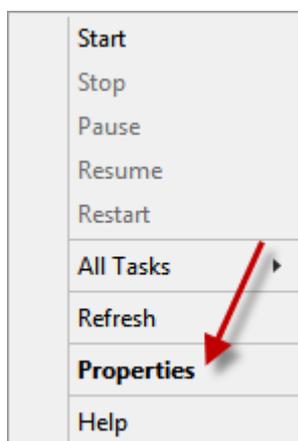


Find MYOB EXO Business API Service.



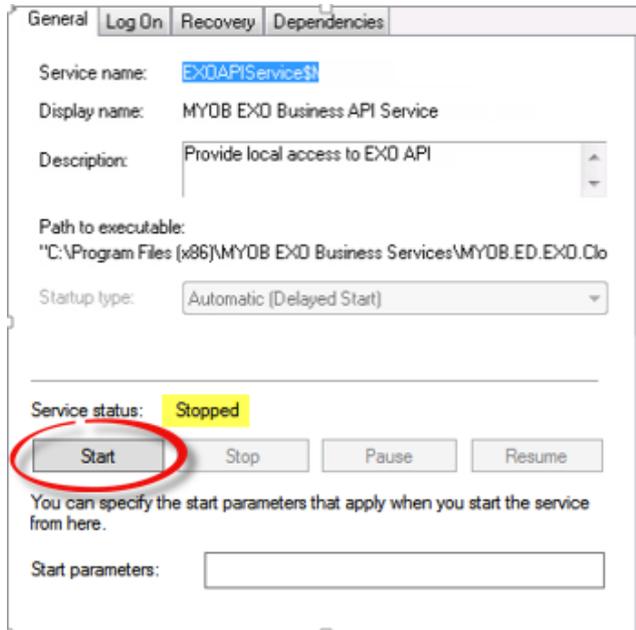
Restart the Service

Right click on MYOB EXO Business API Service and select **Properties**.



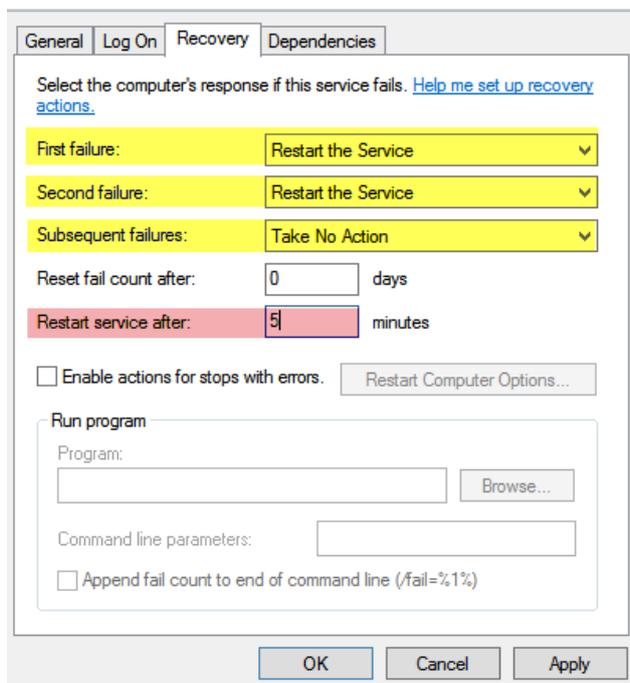
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Under the General tab, if the Service Status is displaying **Stopped**, simply click on **Start**.



In order to set-up recovery for the MYOB EXO Business API Service, go to the Recovery tab.

From here you can select to **Restart the Service** after First and Second failure. You can select to **Take No Action** after Subsequent failures. You can also select to Restart service after **5 minutes**.



Click Apply.

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