Take your business to the next level

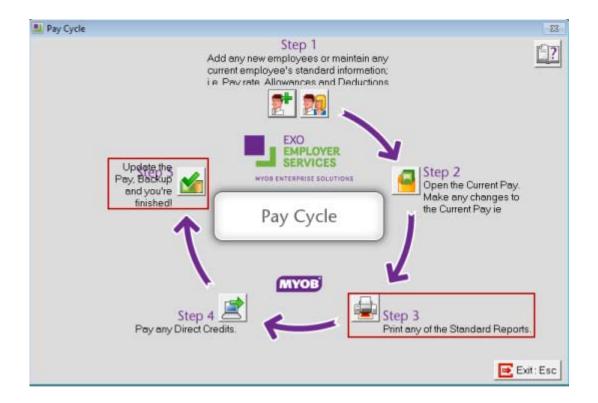
Why aren't Leave Accruals on MyStaffInfo and Payslips the same?

Overview

When comparing leave balances on MyStaffInfo and Payslip, the accruals may not be the same. This can occur if a client uses EXO Employer Services Payroll and MyStaffInfo. It is not a software defect but a process timing issue.

Step 1

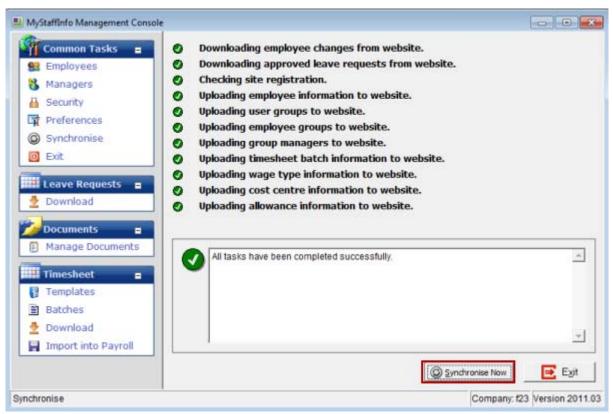
Complete the Pay Cycle as normal including uploading Payslips to MyStaffInfo at Step 3 of the Pay Cycle.



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Step 2

After completing Step 5 of the Pay cycle, be sure to Synchronise MyStaffInfo from the MyStaffInfo Management Console.



Step 3

Check leave balances on MyStaffInfo and Payslips. If there are differences at this point please contact Momentum Support.

The information contained in this document is intended to be a guide for using your software. It is not accounting, bookkeeping or payroll advice. You should seek advice or clarification from your professional advisor in respect of these matters.