

# MYOB Exo Business

## Release Notes

version 2022.1



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# Introduction

## What's New in this Release?

The version 2022.1 release:

- (AU only) Updates the Taxable Payments Annual Report to reduce the number of fields that are reported to the ATO
- Adds the ability to edit the date an invoice was received.
- Makes it easier to prevent negative stock quantities when duplicating a job.
- Resolves various issues.
- Updates the existing Clarity Reports. These changes have minor updates to report logic requested by partners. For a list of these reports, see [Appendix: Clarity Reports](#).

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

# Installation

## Pre-Install Requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. See the [Minimum System Requirements page](#) on the Exo Business Education Centre for details about the requirements and supported operating systems for MYOB Exo Business.

The performance of the Exo Business system is not assured if these requirements are not met. MYOB cannot assure performance if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for an organization's volume of data.

### Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2016.

Contact synchronisation requires Microsoft Outlook 2016.

This release of MYOB Exo Business requires **ExonetLib.dll** version 2020.2, which is installed with the application.

When installing manually with 64-bit Outlook integration, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

**Note:** The client installer does this automatically.

## Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- [Installing Exo Business](#)
- [Installing Exo Business Services](#)

# Post-Installation

Once you've installed MYOB Exo Business, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

## Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO\_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO\_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

**Note:** Passwords are case-sensitive, but login names aren't.

## Updating the Exo Business Database

If you are upgrading from 2020.2 or later, the database upgrade process is trivial as nearly all of the changes are to the user interface.

If however, you are upgrading from a version of MYOB Exo Business before release 2019.4.1, the database conversion process makes extensive changes to align with new database technologies. In Exo Business 2019.4.1, we added Unicode support to the Exo Business user interface which involved changing the database to support Unicode.

You'll need to run the database update utility to apply the changes. While the process to update Exo Business hasn't changed, there is an additional step to convert columns in the database to their Unicode equivalents.

**Before** updating client databases, partners **must** read the [MYOB Exo Business 2019.4.1 Upgrade - Unicode Database Conversion](#) whitepaper. The whitepaper details steps that you must carry out before performing the update.

**Note:** Prior to updating to Exo Business 2020.3, you must backup the database. The changes that the update makes to the database schema cannot be undone.

# New Features

## Taxable Payments Annual Report update

*Australia only*

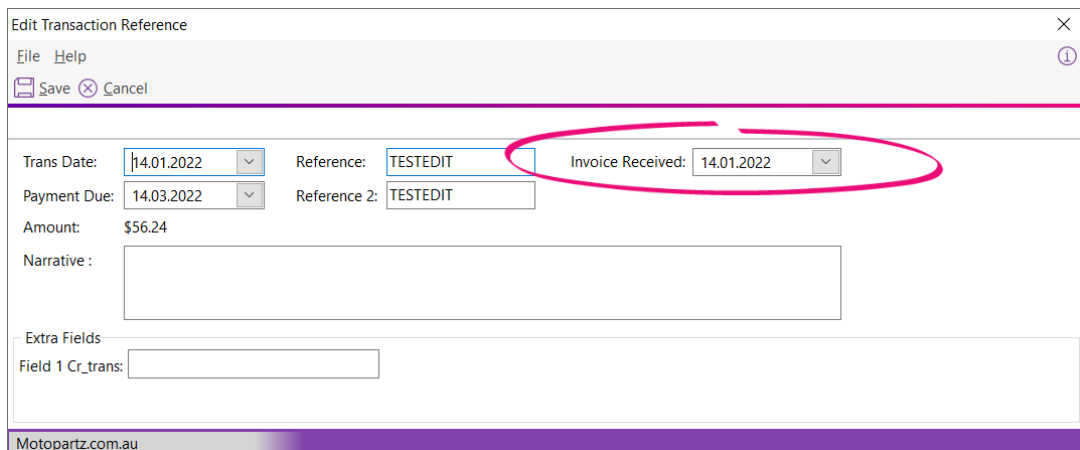
This release updates the taxable payments annual report (TPAR) to use a new ATO service. As part of this update, there are fewer fields you need to complete for your organisation and its suppliers. Some of the fields that have been removed were for currency codes, extra addresses and country name. These updates don't change how TPAR functions in the product or how it's set up.

**Note:** As a one-off step in the TPAR process, you might need to send a copy of your TPAR report directly to the ATO when making an online submission. For help getting in touch with the ATO, email us at [ExoBetaFeedback@myob.com](mailto:ExoBetaFeedback@myob.com). We'll send you the details you need.

## Editing a creditor invoice date

You can now edit the date an invoice was received.

To edit the received date, right-click on the invoice and choose **Edit Ref Fields**. In the **Edit Transaction Reference** window, edit the **Invoice Received** field.



The screenshot shows a window titled "Edit Transaction Reference" with a menu bar (File, Help) and buttons for Save and Cancel. The main area contains several fields: "Trans Date:" with a dropdown menu showing "14.01.2022", "Reference:" with a text box containing "TESTEDIT", "Invoice Received:" with a dropdown menu showing "14.01.2022", "Payment Due:" with a dropdown menu showing "14.03.2022", "Reference 2:" with a text box containing "TESTEDIT", "Amount:" with the value "\$56.24", and a "Narrative:" text area. Below these is an "Extra Fields" section with a "Field 1 Cr\_trans:" text box. The "Invoice Received:" field is circled in red. The footer of the window displays "Motopartz.com.au".

# Job Costing: Preventing negative stock

In MYOB Exo Job Costing, it's now easier to prevent negative stock quantities when duplicating a job.

If you select **Duplicate actual job transaction lines** when duplicating a job, the new **Duplicate Records – Negative Stock** window opens.

**Note:** For the **Duplicate Records – Negative Stock** window to open, the **Prevent processing to negative stock levels** profile setting must be enabled in MYOB Exo Configurator.

Stock Code	Description	Required Qty	Available Qty
SS1	ss one	1.00	0.00
NGKSPRK4PK	NGK EXTENDED REACH SPARK PLUGS - 4 PACK	1.00	0.00
SS3	SS three	1.00	0.00
SS2	ss two	1.00	0.00

Kit	Description
MJRSRVC	MAJOR SERVICE KIT

Note that all lines for a stock code are summarised, and linked stock codes are shown as the stocked item

Do you wish to:

Duplicate Job without transactions

Duplicate Job and remaining transactions

OK Cancel

In this window, you can choose between two options:

- **Duplicate Job without transactions** – Creates a new duplicate job without any of the transactions present in the original job.
- **Duplicate Job and remaining transactions** – Creates a new duplicate job with transactions from the original job that won't cause negative stock quantities.

# Resolved Issues

## Exo Business Core

Service Request ID	Description
<b>CE00019917</b> CE00019622 CE00020204	If a stock item had more than 10,000 serial numbers issued, the serial numbers not in the top 10,000 for that stock code couldn't be accessed on the <b>Stock Adjustments</b> , <b>Purchase Order</b> and <b>Creditor Invoice</b> screens. This has been resolved. The 10,000 limit has been removed.
<b>CE00023297</b> CE00023234	In the <b>View Invoice</b> window, the scrollbar could be missing from the right side of the window. This has been resolved.
<b>CE00021535</b> CE00021520 CE00021521 CE00024000 CE00024080	Business alerts could appear without any text in the message window, so it was unclear why the alert was triggered. This has been resolved.
<b>CE00007684</b> CE00002040	If the <b>Prevent negative stock</b> profile setting was enabled, then negative work orders could not be used due to negative stock warnings. This has been resolved.
<b>CE00007719</b> CE00006061	When using the <b>Invoice Batch Printing</b> screen without entering <b>INVNO From</b> and <b>INVNO To</b> details, Exo Business could automatically fill in these fields, causing issues with batch emailing processes. This has been resolved.

## Exo Job Costing

Service Request ID	Description
<b>CE00024561</b> CE00024009	When creating an invoice for one line in a job, the job transaction lines incorrectly updated with the same invoice number. This has been resolved.
<b>CE00021731</b> CE00021436 CE00021627 CE00022753	When creating a credit note for a job invoice, the journal that debits WIP and credits COGS wouldn't be posted. This resulted in WIP Reconciliation being out of balance. This has been resolved. To fix existing data affected by this issue, see <a href="#">the appendix</a> for a SQL script.

## Exo POS

Service Request ID	Description
-	On the <b>Invoice Entry</b> screen, text in the <b>Invoice Totals</b> section could overlap and be illegible. This has been resolved.
<b>CE00023318</b> CE00023237	When using POS Advantage and entering a quote for a customer, the system could require a payment from the customer. This has been resolved.



Service Request ID	Description
CE00023916 CE00023804	When Exonet.exe was run in /POS mode, opening the <b>Sales Order Line Periscope</b> window could cause Exonet to become unresponsive. This has been resolved.

# Known Issues

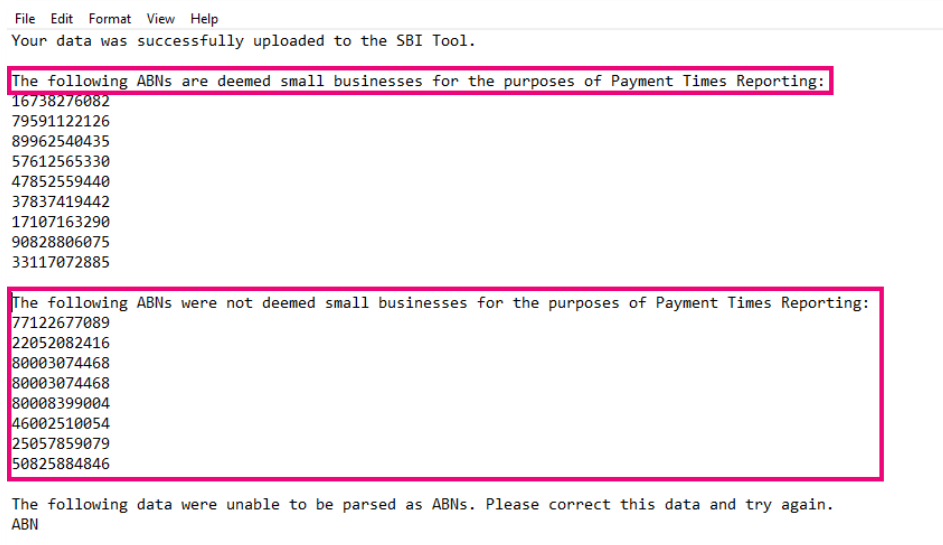
The following issues have been identified as requiring end-user attention in this release.

## Payment Times Reporting

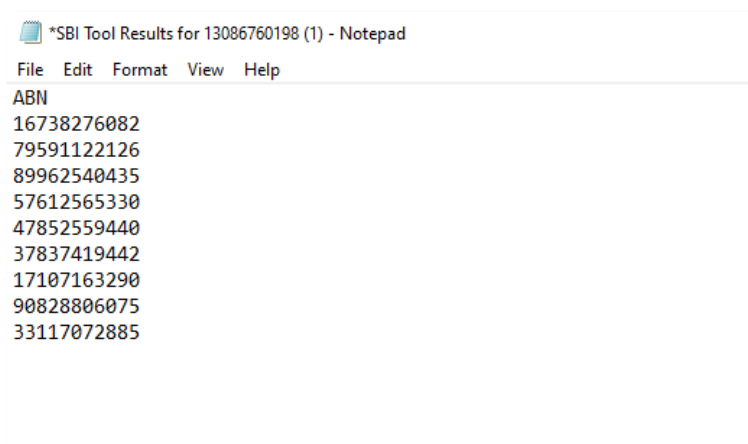
The format of the file received from the Small Business Identification tool has changed. Previously, the file only contained a list of small business ABNs. However, it now also includes a section for large businesses.

Before importing the file:

1. Delete the text that precedes the list of small business ABNs: "The following ABNs are deemed small businesses for the purposes of Payment Times Reporting:".
2. Delete the text that precedes the list of large business ABNs: "The following ABNs were not deemed small businesses for the purposes of Payment Times Reporting:".
3. Delete the list of large business ABNs.



The format of the file should match the format shown in the following screenshot:



4. Save the file as a .txt file. The format of the file

## Issue with Large Budget Reports in CRM

If you have a budget report with thousands of lines, the error message “Insufficient memory for this operation” appears when you open Exo CRM.

To prevent this error, you must either delete or disable the budget.

## Potential Unicode Issue with Barcodes on Clarity Forms

The error message “Invalid Codeword” appears when you print a label for a fixed asset with an asset code containing Unicode characters.

The error occurs because the PDF barcode format used by Exo Business does not support Unicode. You can get around this problem by changing the barcode type to QR code, or by stripping Unicode characters before barcode creation—which solution works best for you will depend on the exact context of your business.

To change to QR codes:

1. In Clarity Report Designer, open the asset label report
2. In the report’s properties, change the barcode type to QR Code.
3. Under QRCodeSettings change the CharEncoding option to bceUTF8.
4. Save your changes.

**Note:** If you plan to scan the labels, you need scanner software that can read QR codes.

## Print window display issue in High DPI

In High DPI mode, some of the caption text on the new Print window for reports is cut off.

## Resizable Extra Fields Sections

In the Sales Order and Purchase Orders windows, the Order Details section might disappear if you maximise the window, resize the extra fields, then restore the window to windowed mode.

To work around the issue:

1. Maximise the window.
2. Resize the extra fields to be smaller.
3. Restore the window to windowed mode.

# Appendices

## Clarity reports

The following Clarity reports have been made available in this release:

- EMAILTASK.CLE
- bankbatch.CLF
- DRAccount.CLF
- DRPMTRECEIPT.CLF
- DRTTransListing.CLF
- EmailInvoice.CLF
- MAILTASK.CLF
- GLMTrialBal.CLF
- Invoice.CLF
- STKGLExtraction.CLF
- StockItemTrans.CLF
- ViewINV.CLF
- worksord.CLF
- CR\_Balance.CLR
- Cr\_Control.CLR
- CRM\_Top10Opportunities.CLR
- CRTAgedBalsRetro.clr
- CRTpayables.clr
- DR\_Balance.CLR
- Dr\_Control.CLR
- DR\_VOID\_SALES.CLR
- DRLDrSalesByStock.CLR
- DRLStaffSalesByStock.CLR
- DRLStkSales.CLR
- DRLStkSalesByDebtor.CLR
- DRLStkSalesByDebtorbyDrGroup.CLR
- DRLStkSalesByDebtorbyStaff.CLR
- DRTAdjustList.CLR
- DRTAgedBalances.CLR
- DRTAgedBalancesbyDuedate.CLR
- DRTAgedBalancesDetail.CLR
- DRTAgedBalsRetro.CLR
- DRTRecSummary.CLR
- DRTTransList.CLR
- GLBankRegister.clr
- GLBranchActivitySummaryByAccount.CLR
- GLMAccountList.CLR
- GLMAccountListExpanded.CLR
- GLMChartList.CLR
- GLMovement\_PL.CLR
- GLMovementsByBranch.CLR
- GLMTrialBal.CLR
- GLMTrialBal\_YTD.CLR
- GLSummary.CLR
- GLSummaryByBranch.CLR
- GLTBankReconciliation.CLR
- GLTBatchList.CLR
- GLTTransByBranch.clr
- GLTTransList.clr
- STBatchcodesbyCustomer.CLR
- STBatchHistory.CLR
- STBottomStockturnbyQty.CLR
- STBottomStockturnbyValue.CLR
- STKBatchCodes.CLR
- STKGLExtraction.CLR
- TKLevel.CLR
- STKShipmentCosting.CLR
- StkTopItemsbySupplier.CLR
- STLStkValue.CLR
- STMInvValueReconciliation.CLR
- STTRetroStockValByDate.CLR
- STTTransList.CLR
- TaxByRateType.clr
- TaxVariance.CLR
- TimeBillCustReport.CLR
- TXTaxRateList.CLR
- TXTransactioncodes.CLR

# Script to fix WIP Reconciliation data

This release resolves a job costing issue. Previously, when creating a credit note for a job invoice, the journal that debits WIP and credits COGS wouldn't be posted. This resulted in WIP Reconciliation being out of balance. This has been resolved.

To fix existing data affected by this issue, you can run the following SQL script:

```
BEGIN TRAN;

-- fix DR_INVLINES
WITH JOBCREDITS AS (
SELECT INVNO, DR.JOBNO, H.JOBCODE
FROM DR_TRANS DR
LEFT JOIN JOBCOST_HDR H ON DR.JOBNO = H.JOBNO
WHERE ISNULL(DR.JOBNO, 0) > 0
AND SUBSTRING(INVNO, 1, 2) = 'CR'
)
UPDATE DR_INVLINES
SET JOBNO = JC.JOBNO, JOBCODE = JC.JOBCODE
FROM DR_INVLINES DI
JOIN JOBCREDITS JC ON DI.INVNO = JC.INVNO

-- fix STOCK_TRANS
UPDATE STOCK_TRANS
SET JOBNO = DT.JOBNO
FROM STOCK_TRANS ST
JOIN DR_TRANS DT ON ST.FROM_HDR = DT.SEQNO AND ST.FROM_LEDGER
= 'D'
WHERE SUBSTRING(ST.REF1, 1, 2) = 'CR'
AND ST.JOBNO = 0
AND DT.JOBNO > 0

COMMIT
```