MYOB Exo Business

Release Notes

version 2022.2

Contents

Introduction

What's new in this release?

The version 2022.2 release adds multiple enhancements and support for Microsoft WebView2, and resolves issues.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to Exo Business profile settings included in this release.

Supported web browser changes

In August 2020, Microsoft began retiring Internet Explorer. That means, to access Google Maps from within MYOB Exo Business, you need use a browser other than Internet Explorer.

> **Note:** The Clarity HTML Editor and email editor aren't affected by Internet Explorer being retired. This won't change until the year 2029.

Installation

Pre-install requirements

Minimum system requirements for PCs running MYOB Exo Business components are detailed below. See the Minimum System Requirements page on the Exo Business Education Centre for details about the requirements and supported operating systems for MYOB Exo Business.

The performance of the Exo Business system is not assured if these requirements are not met. MYOB cannot assure performance if the Exo Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for an organization's volume of data.

Other Requirements

Certain features of MYOB Exo Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2016.

Contact synchronisation requires Microsoft Outlook 2016.

This release of MYOB Exo Business requires **ExonetLib.dll** version 2020.2, which is installed with the application.

When installing manually with 64-bit Outlook integration, you must copy the file **RwEasyMAPI64.exe** from the **Supporting Files\RapWare** folder of the Exo Business DVD to the install directory. Register this file by running the following from a command prompt:

```
RwEasyMAPI64.exe /regserver
```

Note: The client installer does this automatically.

Installing MYOB Exo Business

Information on installing and upgrading MYOB Exo Business is available on the MYOB Exo Business Education Centre—see the following pages:

- Installing Exo Business
- Installing Exo Business Services

Post-installation

Once you've installed MYOB Exo Business, you must configure it for use. You can optionally migrate data into Exo Business from another MYOB product. The configuration and migration processes are detailed in the *MYOB Exo Business Implementation Guide*.

Logging in to Exo Business

New MYOB Exo Business databases are installed with one or more default user accounts. When logging in to Exo Business for the first time, you must supply the following login details:

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

Note: Passwords are case-sensitive, but login names aren't.

Updating the Exo Business database

If you are upgrading from 2020.2 or later, the database upgrade process is trivial as nearly all of the changes are to the user interface.

If however, you are upgrading from a version of MYOB Exo Business before release 2019.4.1, the database conversion process makes extensive changes to align with new database technologies. In Exo Business 2019.4.1, we added Unicode support to the Exo Business user interface which involved changing the database to support Unicode.

You'll need to run the database update utility to apply the changes. While the process to update Exo Business hasn't changed, there is an additional step to convert columns in the database to their Unicode equivalents.

Before updating client databases, partners **must** read the MYOB Exo Business 2019.4.1 Upgrade - Unicode Database Conversion whitepaper. The whitepaper details steps that you must carry out before performing the update.

Note: Prior to updating to Exo Business 2020.3, you must backup the database. The changes that the update makes to the database schema cannot be undone.

New Features

Microsoft WebView2

To make the most of MYOB Exo Business, your company's user machines must now have Microsoft Edge WebView2 installed. This lets you display features like:

- Web widgets, including the Exo Business Education Centre.
- Requests for Lean Engage feedback.
- The IRD login screen for New Zealand GST submissions.

Upgrade instructions

The Exo client installer checks if WebView2 is installed. If WebView2 isn't installed, the client installer automatically downloads and a web view installer from Microsoft. However, this installer doesn't currently include WebView2. So, you need to manually download the installer.

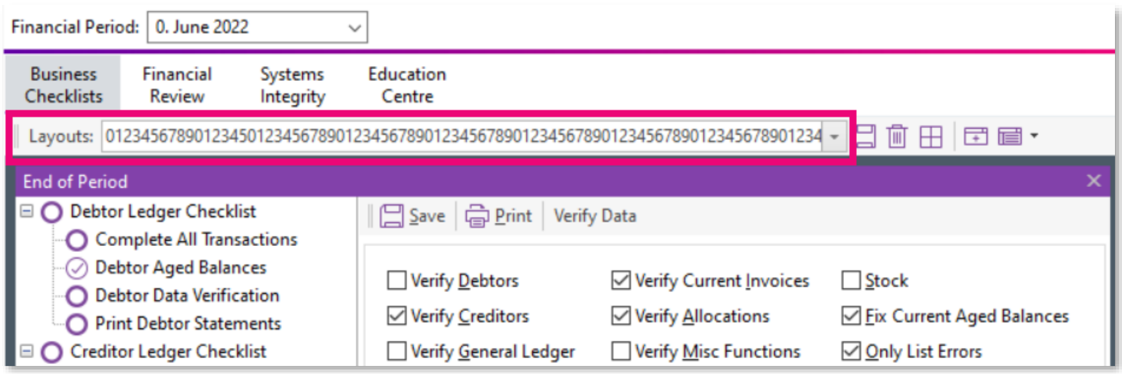
The local cache is automatically set to %appdata%/Exo/WebView2 for all uses of WebView2 in MYOB Exo Business.

What if WebView2 isn't installed?

If WebView2 isn't installed, or the WebView2Loader.dll isn't found, the Web Widgets, IRD login and Lean Engage screens won't work. Instead, they'll usually show a blank screen.

Longer dashboard layouts field

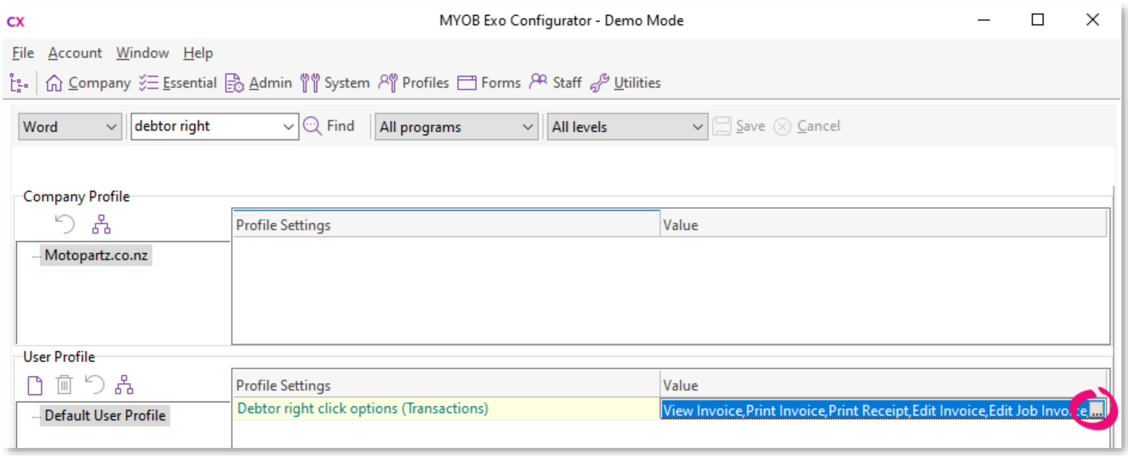
The **Layouts** field is now long enough to show the full name of layouts without needing to be clicked.



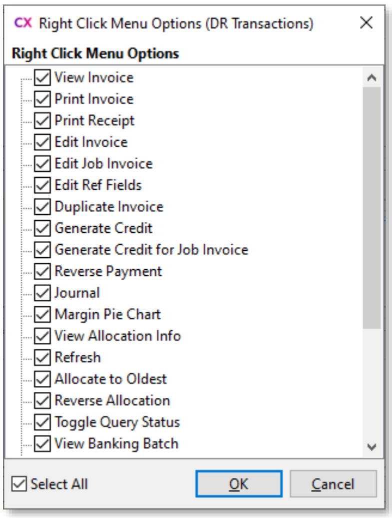
Customisable right-click menu options

You can now select which menu options appear when a user right-clicks a row on the **Transactions** tab of the **Debtors Account Details** and **Creditors Account Details** screens.

To select the menu options, open MYOB Exo Configurator. In the **User Profile** section, right click the ellipsis icon (...) for one of the new user-level profile settings: **Debtor right click options (Transactions)** and **Creditor right click options (Transactions)**.



This opens a window with a list of menu option checkboxes.



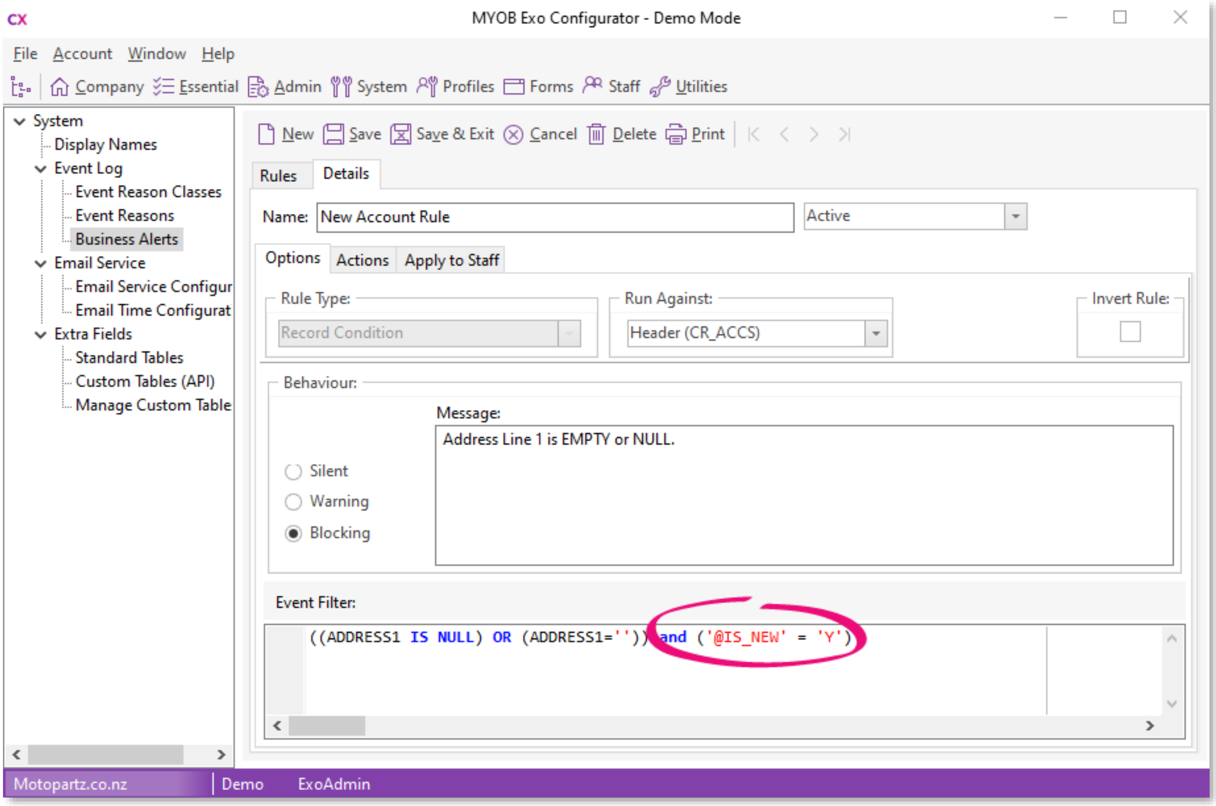
Note: The **Edit Invoice**, **Edit Job Invoice** and **Edit Ref Fields** right-click menu options are only available if the following profile settings are also enabled: **Permitted level of access to debtor transaction editing** and **Permitted level of access to creditor transaction editing**.

Alerts for new accounts and transactions

You can now set business alerts to only trigger for new accounts and transactions. This makes it easy to ensure that you fill out all the necessary fields.

For example, you can set up a business alert to trigger if a new creditor account is saved without an address. This could either be a warning or a blocking alert.

To do this, you need to use **@IS_NEW** in the **Event Filter** section of a business alert with a **Rule Type** of **Record Condition**.



This new alert feature can be used for the following:

- Debtor accounts
- Creditor accounts
- CRM non-accounts
- Contacts
- Stock items
- GL accounts
- Serviceable units
- Transactions.

New format for SBI import file

MYOB Exo Business has been updated to accept the new format of the import file from the Australian Tax Office's Small Business Identification portal.

Previously, this was a csv file with a single heading for the first row of the ABN, followed by a list of ABNs starting in the second row. It's now a .txt file with multiple sections.

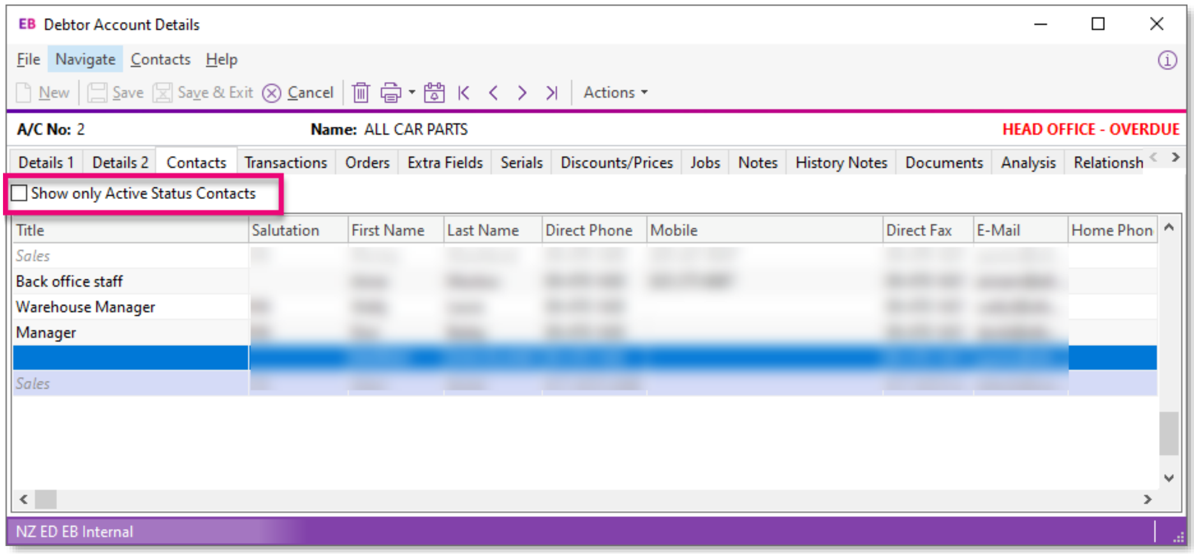
Only showing active contacts

When viewing contact information for debtors, creditors or non-accounts, you can choose to only see the contacts you actively keep in touch with.

By default, the new **Show only Active Status Contacts** checkbox is selected on the **Contacts** tab of the following screens:

- **Debtor Account Details**
- **Creditor Account Details**
- **Non Account Details**.

If you want to see all your contacts, you can deselect the checkbox.



Identifying which transaction generated a creditor invoice

It's now easier for consultants to audit and reconcile creditor invoice transactions.

In the **CR_INVLINES** database table, a new **IWGCA_SEQNO** column shows which inwards goods cost generated the creditor invoice line.

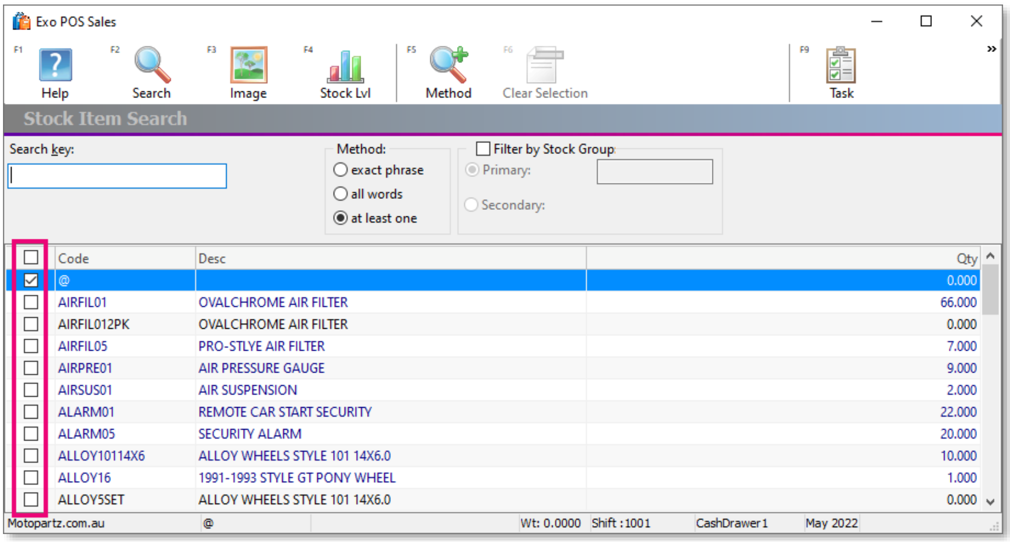
Select multiple stock items

This release adds the ability to select multiple stock items in the POS and Distribution Advantage modules.

POS

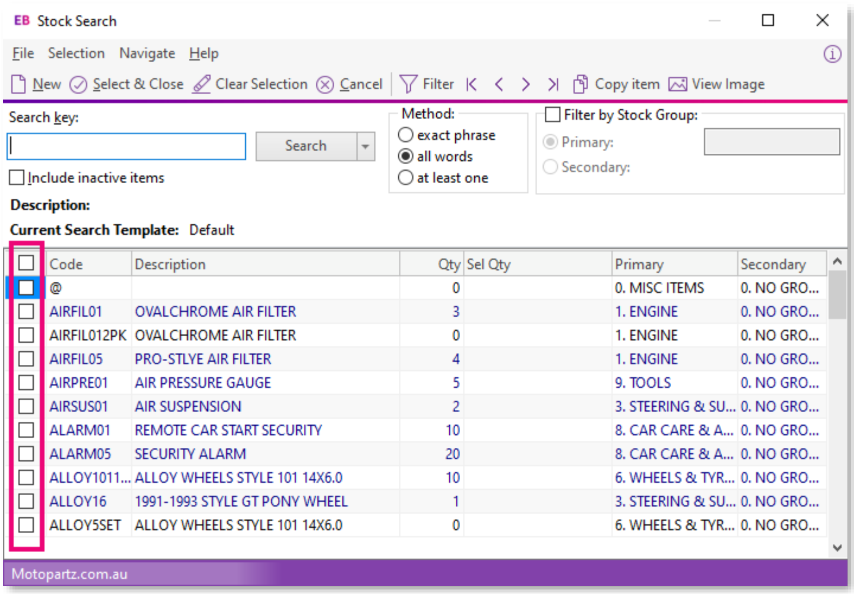
In the POS module, you can now select multiple items on the **Stock Item Search** screen and add them simultaneously to a sales order or invoice.

To add multiple items, select the checkboxes for those items in the new checkbox column.



Distribution Advantage

In the Distribution Advantage module, when you open the **Stock Search** window, you can now select multiple stock items by using the new checkbox column.

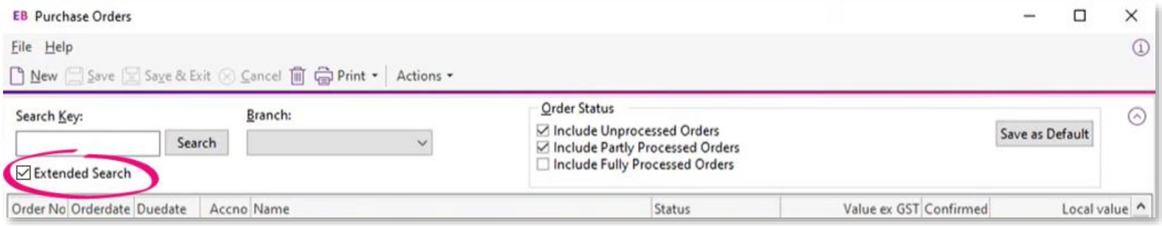


Improved purchase order search

When trying to find a purchase order on the **Purchase Orders** screen, you can now search by more types of purchase order information. In addition to branch and order status, you can also search by:

- stock code
- stock description
- job number
- job code
- job title
- GL code
- GL description.

You can choose if you want to enable this improved search by selecting or deselecting the **Extended Search** checkbox.



As part of this improvement, there's a new user-level profile setting: **Purchase Order Extended Search Default**. If this profile setting is selected, the **Extended Search** checkbox is selected by default. If the profile setting isn't selected, neither is the **Extended Search** checkbox.

Resolved Issues

Exo Business Core

Service Request ID	Description
CE00021261 CE00020761	Copy-pasting creditor invoice lines into the **Create Creditor Invoice** screen could cause stock transactions to have a unit cost of zero. This has been resolved.
CE00017779 CE00017765 CE00018184	When editing a creditor invoice for a batch tracked item, deleting a batch code and saving your changes could also delete the invoice. This has been resolved.
CE00018239 CE00018184	If a user tried to edit a creditor invoice, but they were part of an account group without permission to edit creditor invoices, then the invoice would be deleted. This has been resolved.
CE00010784 CE00010313 CE00014256	When trying to view a document attached to a creditor transaction, the document might be inaccessible if it was saved to the database. This has been resolved.
-	After importing a stocktake file that doesn't have a unit cost, selecting the **Expect Unit Cost** filter caused an error: "List index out of bounds (2)". This has been resolved.
-	When exiting MYOB Exo Business, an access violation error could occur if the **Sales Order**, **Purchase Order** and **Debtor Invoice** screens were open, and they had extra fields added to them. This has been resolved.
-	Editing the **Due date** field on a sales order, then closing the sales order without clicking out of the field, could cause an error: "LinesdbGridQUery: Cannot perform this operation on a closed dataset."
173733490381	If a blocking business alert is set up for the **Creditor Account Details** screen, clicking **OK** on the business alert closes the screen. This has been resolved.
141107714888	A user would receive a business alert when they shouldn't in two situations. First, if they added an address for a new creditor or debtor. Second, if they edited an existing creditor or debtor, deleted an address, and then added an address again. This has been resolved.
CE00013117 CE00012948	When creating a debtor invoice or sales order with a discount, the total cost would be rounded to an incorrect amount.
CE00007686 CE00002042	For sales orders, analysis code entries would be added for sales order lines, but not for stock transaction lines. This meant there was no analysis for the cost of a sale. This has been resolved.
CE00025655 CE00025654	When creating a sales order that includes a serialised item, the item wouldn't have a serial number on the invoice for that sales order. This occurred if the sales order included a line with a message, or if you added a sales message. This has been resolved.
-	Performance improvements have been made to the End Of Period rollover for the Debtors Ledger, so it now finishes more quickly.

Service Request ID	Description
CE00025742 CE00024877	On the **General Ledger Account Details** screen, clicking an **On Costs** transaction could either open the **View Invoice** screen for a different transaction, or not display a screen at all. This has been resolved.
CE00006928 CE00000739	When costing inwards goods, if you assigned the costs to a previous period, the values in the database are incorrectly assigned to the current period. This has been resolved.
141107714888	This release improves business alerts set up to inform you about changes to a field. Now, the business alert is based on the most current values in the relevant field, rather than the last stored database value.
CE00028412 CE00028336	If you removed a serialised stock item from a sales order by entering a negative quantity, the stock item wouldn't added back into available stock. So, you couldn't add that stock item with the same serial number to any other sales orders. This has been resolved.
CE00018662 CE00018596 CE00018651 CE00018652	If extra field events for a table had a gap in their numbering, the extra field events wouldn't work. For example, if you had a field event for numbers 01 and 03, but not for 02. This has been resolved.
CE00027029 CE00026493	If an extra field with a **Type** of **Computed By** was added to a purchase order line, then creating a purchase order could cause an error: "The column "X_LOC" cannot be modified because it is either a computed column or is the result of a union operator". This has been resolved.

Exo Job Costing

Service Request ID	Description
CE00028433 CE00028289	When creating a credit note for invoiced lines, serial numbers weren't listed for the sold stock items, preventing the items from being added back into available stock. This has been resolved.

Exo Distribution Advantage

Service Request ID	Description
CE00022602 CE00022522	When processing a Batch Sales Order Line Processing (BSOLP) batch, Distribution Advantage could stop working, or one of the following errors could occur: "Invalid ImageList", "Out of system resources", "Grid Index out of Bounds". This has been resolved.

Appendix 1: Profile Settings

The following profile settings have been added or modified in this release

Name	Profile Name	Level	Description	Default
DR_TRANS_MENU_OPTIONS	Debtor right click options (Transactions)	User	Lets you set the right-click menu options for debtor transactions.	All yes
CR_TRANS_MENU_OPTIONS	Creditor right click options (Transactions)	User	Lets you set the right-click menu options for creditor transactions.	All yes
DEFAULT_EXTPURCHORDERSEARCH	Purchase Order Extended Search Default	User	Defaults purchase order searches to use the extended search.	No